



ROAD  
CLOSED

# **IMPORTANT**

## IMPROVEMENT WORKS

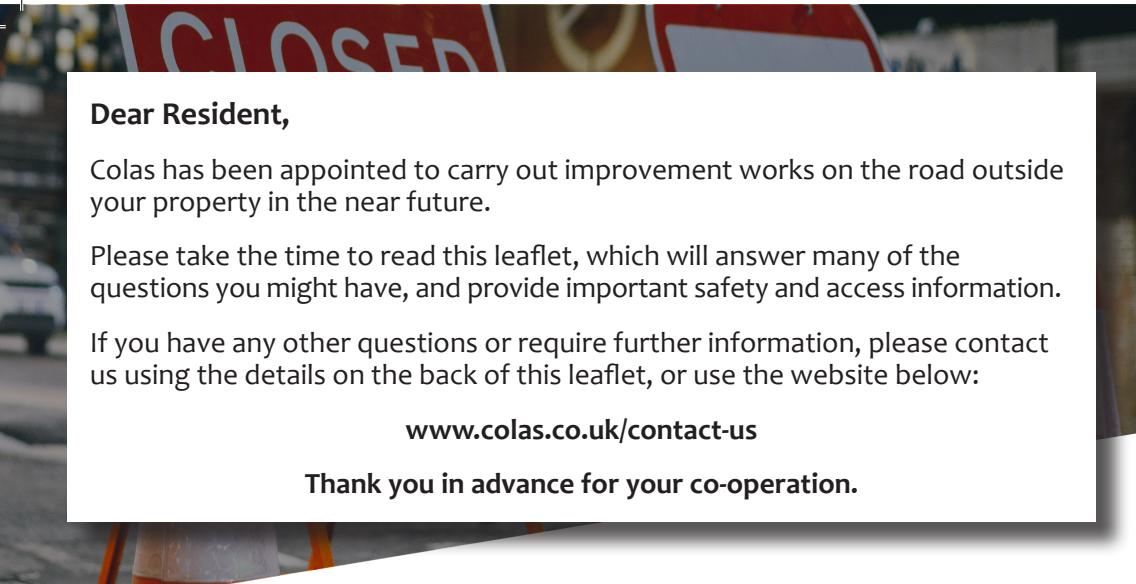
### **INFORMATION**

#### ABOUT ROAD WORKS HAPPENING OUTSIDE YOUR PROPERTY SOON



COLAS

UNITED KINGDOM



**Dear Resident,**

Colas has been appointed to carry out improvement works on the road outside your property in the near future.

Please take the time to read this leaflet, which will answer many of the questions you might have, and provide important safety and access information.

If you have any other questions or require further information, please contact us using the details on the back of this leaflet, or use the website below:

[www.colas.co.uk/contact-us](http://www.colas.co.uk/contact-us)

**Thank you in advance for your co-operation.**

## ALL YOU NEED TO KNOW...

### WHEN IS THE WORK TAKING PLACE?

Information boards will be placed on street furniture giving an estimate of how long the work will take to complete. Surfacing will take place between 7am and 5pm unless stated otherwise but is weather susceptible, which can cause delays. We try to maintain access at all times, but you may be asked to wait a short time before driving or walking on the new surface.

### WHERE IS THE WORK HAPPENING?

We will be resurfacing the road outside this property using Microsurfacing. Microsurfacing is a mixture of bitumen, stone, cement and additives. It is made up of two layers, one layer to regulate the road, and the second provides a robust wearing course.

### WHY IS THE WORK BEING DONE?

The road has been chosen by the local authority to be treated with Microsurfacing. Colas Ltd will be carrying out the work. Microsurfacing provides a cost-effective, environmentally friendly way of extending the life of the road by preventing the ingress of water and creating a new wearing course. By intervening now, the local authority will avoid the need for costly and disruptive reconstruction.

### WHAT SHOULD I DO TO PREPARE?

The road will be closed, or partially closed. Please make sure you do not park on the road during the dates shown on the signs. Once the crew arrives on site, access will be limited (except emergency vehicles), so please make arrangements to park elsewhere. If cars are parked on the road, this will prevent the work going ahead, and cause costly delays.

## FREQUENTLY ASKED QUESTIONS

**Q** HOW LONG UNTIL I CAN DRIVE ON IT?

**A** The surface can be trafficked in 20 to 30 minutes in normal circumstances, but please do not drive on it until the signs and cones are removed. The process is weather dependant so it might take longer to cure in cold temperatures.

**Q** IT LOOKS COARSE, AND THERE IS LOOSE STONE ON THE SURFACE.

**A** This is normal, as Microsurfacing takes 1 to 3 months to become uniform in appearance, so it can look a little uneven until then. Colas will sweep the site soon after the work is complete to pick up any loose stone. Please see the reverse for a before and after image.

**Q** A MANHOLE HAS BEEN COVERED UP.

**A** As we are over-laying the existing surface some manhole covers are left below the surface. To prevent injuries we will leave some manholes marked and covered. Within approximately 1 month, a crew will return to the site to lift and uncover any manholes.

**Q** WHEN WILL THE ROAD MARKINGS BE PUT BACK?

**A** Once Colas have carried out a final sweep, about a week after the surface is laid, the road markings will be re-instated. This is usually carried out within a month of laying the surface.

### PLEASE DO...

- check there isn't any material on shoes, tyres, bicycles, pets etc. before you enter your property. Microsurfacing material (bitumen) can be removed using a proprietary cleaner.
- take note of all cones and signs before, during and after the work.
- get in touch with Colas if you are a vulnerable person and need access during the work.



### PLEASE DO NOT...

- drive or park on the road before or during the work unless instructed to do so by site personnel.
- approach or touch any machinery.
- move or ignore any signs or cones, even if they block your access. Speak to a crew member who will be happy to help.



**LOCAL BUSINESSES ARE ENCOURAGED TO PLACE A TEMPORARY COVER INSIDE THEIR PREMISES TO PROTECT FLOORING**



## TELL US WHAT YOU THINK

We continually review and improve the service that we offer. It is important to us that we provide a service which meets our customers' needs, so your feedback is very important to us.

After the works are complete, please take a few moments to fill in this questionnaire using the following link:

**[tiny.cc/microcw](http://tiny.cc/microcw)**



## THE MICROSURFACING PROCESS

- 1** The road, or part of the road will be closed off using traffic management, and it will be swept.
- 2** Ironwork will be masked using tape.
- 3** Colas will use specialist machinery to lay Microsurfacing directly on the road.
- 4** This will be rolled and then a second coat will be laid on top. This might be the same day, or the next day.
- 5** The masking tape is removed and signs are put up to warn motorists to slow down until the road markings are reinstated.



*Before Microsurfacing has been applied*



*Immediately after Microsurfacing has been applied*



MIX  
Paper from  
responsible sources  
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